



Lahinch Coast Hotel & Suites

GREEN POLICY 2024

PLEASE NOTE COVID RESTRICTIONS HAVE ALTERED SOME OF OUR POLICIES

We have an ongoing commitment to ensuring that we operate in as sustainable manner as possible.

From our policies on laundry, plastic, we understand our responsibilities and ensure this is at the heart of our operations.

We recognise the impact of our business on the environment and are committed to conducting the hotel in a way that ensures environmental sustainability.

We have commissioned a full energy audit completed with a sustainable focus. A second audit will be completed on our plant and machinery room in 2024 and we are committed to implementing sustainable improvements.

Lahinch Coast Hotel has focused on procuring Green Energy contracts for our Electricity usage, as such by using Electricity that is fully renewably sourced we have reduced our carbon emissions by in excess of 130,000kg of Carbon per annum. (*March 2024*)

We are undertaking the following actions to strive to responsibly lessen our impact on the environment wherever we sensibly can, by:

- We are factoring the environment in our everyday decision making at management meetings and consults with our employees.
- We are raising awareness and encouraging our staff to carry out more sustainable business practices by informing and involving them at induction and at regular training sessions.
- Recycling paper, newspapers, glass, batteries, fluorescent and long-life bulbs, cans and cartridges.
- Operating a 'switch off' policy for office staff to turn off computer equipment, printers fans and lighting when not in use.

- All guest bedrooms have been upgraded to energy saving boxes for electricity
- For guest stayovers the option of not having your bedrooms serviced and us of amenity request card with options of requesting by ticking any room items to be replenished.
- Bed linens not changed daily unless requested the have a 3rd day linen change for stay-on's.
- Increased our storage areas of linen and towels to allow for less frequent deliveries to the hotel.
- Reducing our usage of harmful cleaning chemicals and replacing these with eco-friendly products wherever possible.
- Reducing our usage of paper by printing double sided and QR Code alternative options on guest welcome letter and guest activity information.
- Encouraging our guests to explore the local attractions on foot by providing information on walking routes. Walking maps to local attractions in our room directories. Including The Burren Discovery Trail. (QR code also) all on recycled paper.
- Guests receipts /invoices are emailed rather than printed.
- Accounting operating on a no print system of invoicing
- Sensor Movement lighting in our corridors and toilets
- Porter's store /guest luggage store has been upgraded with sensor lighting
- We have replaced our Glass mineral water bottles with Tetra pack waters in guest bedrooms complimentary. We are currently exploring the option of refillable water stations on guest corridor.
- We offer complimentary filtered water to all guests for breakfast, lunch and dinner we do not sell large mineral water to avoid additional glass use. Sparkling water is only sold from our Echo Water tap and poured from glass jug. No glass bottles purchased for water.
- Our Head chef as a policy to incorporate as many local suppliers as possible for local food miles and supporting local – examples of this are wonderful local artisan suppliers such as Burren Smoked Salmon, Burren Aillwee Cheese , Clare Jam , Mooghna flavoured Milk
- Trying to steer away from “single use” on breakfast buffet-individual yogurt pots and smoothie shots now made & portioned by kitchen team
- All gifts / amenities purchased locally – Clare Jam, Wilde Irish Chocolate, Moher Soap co. Local Wild Seaweed gift packs from local beach.
- As a business we have embraced the option of some employees being able to work from home

We will continue to:

- Use low energy light bulbs in public areas where possible.
- Monitor our energy consumption of gas, electricity and water.
- Use email where possible to reduce the use of paper.

- Reservations /Front office / Accounts have SOP's avoiding unnecessary printing including the option of emailing guest bills on departure.
- Turn off unnecessary lights and taps.
- Buy in bulk
- Reusing boxes, bubble wrap large packaging for lost property as much as possible
- Nespresso pods – collected by Lryeco
- Kitchen food waste minimised and training on a regular basis.
- Our HACCP management system which is overseen by an external company Catercare have Kitchen Waste an additional focus on training with the help of our waste company Clean Ireland.
- We have a cardboard / paper compactor.
- Sales team no longer use brochures and rates card – all emailed on follow up
- Cooked food is offered to employees at the end of food service breakfast and dinner. Some Kitchen food compost collected by one local farm for use.
- Keep kitchen extraction units, Bain Marie, Breakfast buffet unit, ovens, gas, wash up equipment only on when required
- Avoid single use packaging on breakfast buffet (please note this has not reverted back as we are still mindful of Covid)

We are working on projects to:

- Update our website with green travel information
- Continue to reduce our energy consumption by 10% by looking at energy saving devices such as additional movement lighting,
- Continuing with implementing LED lighting.
- Use more organic produce, seasonal vegetables and local produce.
- Use recycled paper internal use
- Our guest magazines are given to local secondary schools for art class. All our magazines are offered complimentary to avoid unnecessary disposing of magazines.
- Strong commitment to support local community projects.
- Looking at systems for water reduction. We will always comply with the law in all our actions and will continuously review our policy to improve our environmental impact.
- We are looking into a guest refillable water station for guests to refill water complimentary
- We have invested in Electric Car Chargers Equipment for guests and Employees – this work is being carried currently and will be in use for Summer 2024
- Considerable investment throughout the hotel on Windows and doors to avoid drafts.

The Lahinch Coast Hotel is dedicated to balancing our commitment to our Green Policy without compromising on the comfort, standards and enjoyment of our guests

Green Policy for our Guests

We would like to enlist the help of our guests in achieving our aims by asking them to:

- We have energy saving boxes in all our guest rooms – this ensures electrically is not being used unless your keycard is inserted and you are in the room.
- Turn off taps.
- Limit the use of fan being turned on in room if a fan has been requested and turn it off when a window or door is open to the outside.
- Leave newspapers out of the bins so they can be collected separately by the housekeeping staff.
- Towel and Linen Policy

Our policy is to ensure that guests have a comfortable stay. Therefore sheets will be changed every third day for a long stay guest and towels will be changed as required. Guests are asked to place all towels to be changed into the bath.

Spare Books

If you have any spare books that are in good condition which you no longer want, please leave them on the desk in your room and the hotel will offer them to other guests or donate to charity

Walking Maps

Walking maps to local attractions are available complimentary at Reception (printed on recycling paper).

We very much welcome your support in achieving our aims and we appreciate any recommendations you have to further improve the hotel's environmental performance.

Please feel free to [email us](#) any suggestions you might have.



Cater Care Ltd
Food Safety, Training & Consultancy